

To:

All Providers

HMOs and Other  
Managed Care  
Programs

## Medicaid Basic Training offered in October

Wisconsin Medicaid is conducting Medicaid Basic Training for new providers and new staff who need to increase their basic knowledge of Medicaid. Attendees will obtain general, all-provider information but will not receive service-specific billing and policy information. More experienced providers and staff should call Provider Services or their Professional Relations Representative with questions regarding Wisconsin Medicaid and with issues regarding specific claims. Registration is required; however, Wisconsin Medicaid does not charge a fee for attending.

### Medicaid Basic Training

Medicaid Basic Training offers new providers and new staff the opportunity to increase their basic knowledge of Wisconsin Medicaid. This training is not intended for experienced providers or staff. Training sessions were offered in May and June of this year in Brookfield, Green Bay, La Crosse, and Madison. Medicaid Basic Training will be held in northern

Wisconsin at the times and locations listed in the box below.

Medicaid Basic Training is intended to supply new providers and new staff with general, all-provider information. The agenda, which is the same for all sessions, includes the following topics:

- Eligibility and the Forward card.
- Other insurance codes.
- Medicare disclaimer codes and crossover claims.
- Claims submission and claims adjustments.
- Remittance and Status Reports.

Medicaid Basic Training		
Location	Date	Time
Holiday Acres Resort 4060 S Shore Pkwy Rhineland WI 54501 (715) 369-1500	October 1, 2002	9:00 a.m. - 11:30 a.m.
Lac Courte Oreilles Casino Lodge & Convention Center 13767 W Cty Rd B Hayward WI 54843 (715) 634-5643	October 2, 2002	9:00 a.m. - 11:30 a.m.
Best Western Hudson House Inn 1616 Crest View Dr Hudson WI 54016 (715) 386-2394	October 3, 2002	9:00 a.m. - 11:30 a.m.

# 2002 Medicaid Basic Training

## Agenda

- ✓ Understanding basic Medicaid procedures for all providers.
- ✓ You and your All-Provider Handbook.
  - Recipient eligibility and the Forward card.
  - Other insurance (OI) codes.
  - Medicare disclaimer codes and cross-over claims.
  - General claims submission and adjustments.
  - Remittance and Status (R/S) Reports.
- ✓ Basic claims information.
- ✓ Health Insurance Portability and Accountability Act of 1996 (HIPAA) overview.
- ✓ Meet your Rep.

## Who should attend

This training is intended for new providers or new billing staff who need to increase their *basic* knowledge of the Medicaid program. This training will not include service-specific billing and policy information.

## What to bring

Please bring your All-Provider Handbook to the training. For an additional copy, please contact Provider Services or refer to the Medicaid Web site at [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/).

## How to register

You may either fax or mail this registration form by September 20, 2002, to:

Fax — Attention: Training Coordinator, (608) 221-0885

Mail — Attention: Training Coordinator  
Wisconsin Medicaid  
6406 Bridge Rd  
Madison WI 53784-0017

## Medicaid Basic Training registration

Indicate which training session you will attend (choose one):

Location	Date and Time
Holiday Acres Resort 4060 S Shore Pkwy Rhineland WI 54501 (715) 369-1500	<input type="checkbox"/> October 1, 2002 9:00 a.m. - 11:30 a.m.
Lac Courte Oreilles Casino Lodge & Convention Center 13767 W Cty Rd B Hayward WI 54843 (715) 634-5643	<input type="checkbox"/> October 2, 2002 9:00 a.m. - 11:30 a.m.
Best Western Hudson House Inn 1616 Crest View Dr Hudson WI 54016 (715) 386-2394	<input type="checkbox"/> October 3, 2002 9:00 a.m. - 11:30 a.m.

Please register by September 20, 2002.

## Registration

Name \_\_\_\_\_

Specialty \_\_\_\_\_

Telephone number \_\_\_\_\_

What is your present level of Medicaid experience? \_\_\_\_\_

\_\_\_\_\_